



PRIVACY POLICY STATEMENT



Visio Fund Management (Pty) Ltd.

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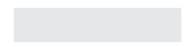
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Visio Fund Management is an authorised FSP (license no. 49566)



1. INTRODUCTION

This Privacy Notice is provided by Visio Fund Management (Pty) Ltd (“Visio”) and it applies to ways in which we interact with individuals/institutions in connections with our business.

Respecting and protecting your Personal Information is very important to us. It is also a Constitutional right, legal, and good business practice requirement, which Visio take very seriously.

In line with the 8 Conditions in the Protection of Personal Information Act, 4 of 2013 (“the Act”), Visio:

- Accept joint responsibility and accountability with you to responsibly manage and protect your Personal Information when providing our services and solutions to you;
- Undertake to receive, only from you, and process the Personal Information that is necessary for the purpose to assist you with your required solutions, conclude the necessarily related agreements and consider the legitimate legal interests of everyone concerned, as required by the Act and to respect your right to withdraw your consent for the processing of your Personal Information;
- Undertake to only use your Personal Information for the purpose required to assist you or provide solutions to you;
- Undertake not to share or further process your Personal Information with anyone if not required for assisting you;
- Undertake to be open and transparent and notify you as and when required by law regarding why and how your Personal Information needs to be collected;
- Undertake to freely confirm what Personal Information we have, to update and correct the Personal Information, and to keep it for no longer than legally required.

2. INFORMATION THAT WE COLLECT

Visio may collect Personal Information about clients when they communicate or transact business with Visio or service providers in writing, electronically or by telephone. For example, Visio collects Personal Information such as, but not limited to name, address, account details and other investment information.

Personal Information is defined by the Protection of Personal Information Act (the Act) as:

*“means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to—
(a) information relating to the race, gender, sex, pregnancy, marital status,*

national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person; (b) information relating to the education or the medical, financial, criminal or employment history of the person; (c) any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person; (d) the biometric information of the person; (e) the personal opinions, views or preferences of the person; (f) correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence; (g) the views or opinions of another individual about the person; and (h) the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person”.

3. INFORMATION THAT WE DISCLOSE

Visio does not sell Personal Information to any third parties.

Visio may disclose clients’ Personal Information to third parties in the following limited circumstances:

- Personal Information may be disclosed to companies that help us maintain, process or service transactions; accounts; financial products or services effected by or through us, including companies that perform administrative, accounting, brokerage or proxy solicitation services for us.
- Personal Information such as account and transaction data, may be disclosed to companies that assist us in client servicing. These companies will use the information only for the services required from them and are not permitted to use or share this information for any other purpose and are required to protect the confidentiality and security of this information.
- Personal Information may be disclosed if a client requests or authorises Visio to do so, for institutional risk control, or in other circumstances where we believe in good faith that disclosure is required or permitted under law.

Any additional information or concerns can be found and raised with the Information Regulator, who can be contacted as shared below, but please feel free to contact Visio first to discuss any questions or concerns you may have:

Website: <https://www.inforegulator.org.za/contact-us/>

Tel: 012 406 4818

Email: enquiries@inforegulator.org.za